

# Education Resources



The information in this brochure can assist you in helping your child learn, improve your local schools, get free publications, obtain information about grants and loans, access education research and statistics, locate education experts and much more.

**U.S. DEPARTMENT OF EDUCATION**  
Information Resource Center  
400 Maryland Ave. S.W.  
Washington, DC 20202-0498  
[www.ed.gov](http://www.ed.gov)



Education Resources From  
**THE U.S. DEPARTMENT OF  
EDUCATION**

Toll-Free Numbers and Web Sites



**DO YOU HAVE A  
QUESTION ABOUT  
EDUCATION?**

Toll-Free Numbers and Websites  
**U.S. Department of Education**

Information and Services

**1-800-USA-LEARN**

<http://answers.ed.gov>



## GENERAL INFORMATION

### *Information Resource Center*

- General information about U.S. Department of Education programs, funding opportunities, services and publications
  - Referrals to Department programs and offices
  - Directory assistance to Department staff
  - Information about legislation and policy
- 1-800-USA-LEARN** (1-800-872-5327)  
TTY: 1-800-877-8339  
<http://answers.ed.gov>

## FINANCIAL AID

### *Federal Student Aid Information Center*

- General information about student financial assistance programs, such as Pell Grants and student loans
  - Questions about the application process, status of loans and location of lenders
  - Information on loan forgiveness
  - Financial aid publications
- 1-800-4-FED-AID\*** (1-800-433-3243)  
TTY: 1-800-730-8913  
<http://StudentAid.gov>

## PUBLICATIONS

### *Education Publications Center*

- Order Department publications and products (Braille and other alternative formats available)
  - Search for Department publications online
- 1-877-4-ED-PUBS** (1-877-433-7827)  
TTY: 1-877-576-7734  
E-mail: [edpubs@edpubs.ed.gov](mailto:edpubs@edpubs.ed.gov)  
<http://www.ed.gov/pubs>

## CIVIL RIGHTS

### *Civil Rights Hotline*

- Report discrimination at education institutions on the basis of race, sex, disability, national origin or age
  - Information on civil rights compliance programs
  - Procedures for filing discrimination complaints
  - Access to civil rights regulatory and policy documents
- 1-800-421-3481**  
TTY: 1-800-877-8339  
E-mail: [OCR@ed.gov](mailto:OCR@ed.gov)  
<http://www.ed.gov/ocr>

## RESEARCH AND STATISTICS

### *National Center for Education Statistics*

- Statistical information
- Reference assistance

### *Locate a College, School or School District*

*School Search:* <http://nces.ed.gov/globallocator>

*College Search:* <http://nces.ed.gov/collegenavigator>

*District Search:* <http://nces.ed.gov/ccd/districtsearch>

**1-800-424-1616**  
TTY: 1-800-877-8339  
<http://nces.ed.gov>

## TEACHING RESOURCES

### *Find what works for*

- reducing dropout rates for high school seniors;
  - helping children with special needs;
  - improving reading achievement for English language learners; and
  - increasing math achievement
- <http://ies.ed.gov/ncee/wwc>

### *Federal Registry for Educational Resources*

<http://free.ed.gov>

### *Teachers Website*

<http://www.ed.gov/teachers>

## FRAUD, WASTE AND ABUSE

### *Fraud, Waste and Abuse Hotline*

Report fraud, waste, abuse, misuse or mismanagement of U.S. Department of Education program funds, employees, fund recipients, educational institutions, contractors, collection agencies or lending institutions

**1-800-MIS-USED** (1-800-647-8733)  
E-mail: [oig.hotline@ed.gov](mailto:oig.hotline@ed.gov)  
<http://www.ed.gov/misused>

## GRANTS AND PROGRAMS

### *Locate Funding Opportunities*

- Guide to U.S. Department of Education Programs  
<http://www.ed.gov/programs>
- Grant Information  
<http://www.ed.gov/fund>

## RECURSOS EN ESPAÑOL

### *Education Resources for Spanish Speakers*

Frequently asked questions about education at all levels  
<http://respuestas.ed.gov>  
<http://www.ed.gov/espanol>

## NOTICE OF LANGUAGE ASSISTANCE

If you have difficulty understanding English, you may, free of charge, request language assistance services for this Department information by calling 1-800-872-5327, TTY: 1-800-877-8339, or e-mailing us at [Ed.Language.Assistance@ed.gov](mailto:Ed.Language.Assistance@ed.gov)