

## HOLIDAY SERVICE HOURS

The following publication delivery and customer service phone line changes will be in effect during the holiday season:

- Publication orders will not be delivered from December 20, 2014 through January 2, 2015. We will continue to accept orders during this period; however, we will only deliver materials during this timeframe if a special request is made. Materials delivery will resume on January 5, 2015. If you have any questions or would like to request a special delivery during this timeframe, please contact us toll-free at 1-800-394-7084.
- The customer service phone line (1-800-394-7084) will close at 4:00 PM on December 24, 2014 and on December 31, 2014. The Call Center will be closed all day on December 25-26, 2014 and January 1, 2015. You may leave a message and a customer service representative will return your call on the next available business day.